



Low-Income Home Water Assistance Program (LIHWAP)

What is LIHWAP?

LIHWAP may be able to help you with a one-time payment for your water and/or wastewater (sewer) bill from November through September. The maximum amount you could get is \$750.00. LIHWAP can help with:

- Disconnection or reconnection fees.
- Threat of disconnection.
- Past-due bills.

How do I apply?

Apply online at mydss.mo.gov/utility-assistance or call **855-373-4636** to ask a team member to mail you an application.

You will need to submit your completed application to your local contract agency listed on the last page of the LIHWAP application.

When will I get my benefit?

Once you submit your application and required documents, your application will be reviewed in about 30 business days. You will receive a letter in the mail that tells you if you qualify for help and the amount you will get.

Am I eligible?

You may be eligible for help if you:

- Are responsible for paying the utilities for your home
- Are a Missouri resident
- Are a U.S. citizen or have been legally admitted for permanent residence
- Have \$3,000 or less in your bank, retirement, or investment accounts
- Meet the income guidelines listed below:

Household Size	Monthly Income	Yearly Income
1	\$2,211	\$26,531
2	\$2,891	\$34,694
3	\$3,571	\$42,858
4	\$4,252	\$51,021
5	\$4,932	\$59,184
6	\$5,612	\$67,348

Questions?

Contact your local contracted agency at tinyurl.com/LIHEAP-agencies for questions or visit mydss.mo.gov/utility-assistance for more information.